Your MS SUPPORT PROGRAMME

You can also sign up online at:
mein.ms-life.de/service/gemeinsam-stark

Telephone number 0800 030 77 30
Fax number 0800 030 77 40

○ Ms ○ Mr ○ Mx Please complete the form legibly using printed letters.

Surname* | First name*

Date of birth* | Email*

Street* | Postal Code* | City*

Telephone number* | Mobile

The best time to reach me is between ○ 8 a.m.–12 noon ○ 12 noon–4 p.m. ○ 4 p.m.–8 p.m. ○ Saturdays

If you are unable to reach me, you are welcome to leave me a message ○ yes ○ no

We need a landline and/or mobile number to provide our services. Without a phone number where we can contact you, you will not be able to benefit from conversations with your MS Coach. Please give us your mobile phone number as a backup in case your MS coach is unable to reach you.

Your doctor:

Doctor's name | Address
(Street | Postal code | City)
Enter details or add stamp

The MS drug prescribed by my doctor*:

- ○ Capsule for oral use (dimethyl fumarate)
- ○ Capsule for oral use (diroximel fumarate)
- ○ Injection once a week (interferon beta-1a i.m.)
- ○ Injection every 14 days (peginterferon beta-1a s.c./i.m.)
- ○ Infusion every 4 weeks (natalizumab i.v./s.c.)

Yes, I want to take part in the **MS support programme**.
I permit Biogen to process the data I provide in this consent form and which are necessary for participation in the MS support programme, in accordance with the scope described in the Data Protection Policy. These data also include special categories of personal data related to my multiple sclerosis and its treatment.

Other comments: (e.g. your mother tongue)

Date | Signature **MS Support Programme Participant**

(for minors, the signatures of all parents/legal guardians are required)

Please note: This statement of consent is voluntary. You can withdraw your consent at any time by contacting us using the contact details provided in the Data Protection Policy below. If you withdraw your consent, you may not be able to take part in the programme from then on.

Just send us the signed consent form or fax it to us toll-free at 0800 030 77 40. Don't forget to sign the form. If you have any queries or require further information, feel free to contact the MS Service Centre toll-free at 0800 030 77 30.

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* Required information

GEMEINSAM STARK Data Protection Policy

Terms used in this Data Protection Policy

"Audimedes" means Audimedes GmbH, Waageplatz 8, 37073 Göttingen, Germany.

"Biogen" means Biogen GmbH, Riedenburger Straße 7, 81677 Munich, Germany.

"Data" means any information related to an identified or identifiable natural person (e.g. you, your doctor or members of your family), also known as personal data.

"MS Service Centre" means a multiple sclerosis service centre run by Biogen's service provider Audimedes for Biogen.

"Programme" means the "GEMEINSAM STARK" MS support programme developed, funded and hosted by Biogen to support and assist patients with their self-management who have been prescribed a Biogen medicine to treat their multiple sclerosis. The MS support programme covers individual support provided by the MS Service Centre.

Scope of this Data Protection Policy
The trust and well-being of patients during their treatment are very important to Biogen. The programme was developed to assist and support patients in coping with multiple sclerosis and its treatment.

To enable Biogen and Audimedes to process and use your data as you participate in this programme, we need your consent as the legal basis for doing so. This Data Protection Policy describes how Biogen and its service provider, Audimedes, will collect, process and use your data so that you can be provided with the services included in the programme. The Policy applies to all data concerning you that may be collected from you or your doctor at the start of and during your participation in the programme. Your consent is voluntary, but you will not be able to take part in our programme if you do not provide the necessary data and do not give your consent.

Collection and use of data
The programme services include access to an MS Service Centre that will contact you on a regular basis to discuss your experiences, needs and questions concerning the use of your medication and your adherence to treatment (compliance). If you are receiving a Biogen injection therapy, the service provided with the programme also includes access to an MS Service Centre nurse,who is available to assist you in using your medication and coping with your disease.

(I) Providing the services included with the programme involves collecting, processing and using the following data: (i) surname and first name; (ii) date of birth; (iii) gender and (iv) contact details (address, phone number, email address, best time to reach you, and voice messages left on the answering machine).

(II) The following special categories of personal data - which you freely consent to provide to the MS Service Centre - will also be collected, processed and used: (i) Details concerning your doctor and medical facility; (ii) details concerning the medicines you use and the route of administration; (iii) details concerning your medical history, including details of your diagnosis, treatments to date, symptoms at onset of treatment, and other medical conditions you may have; (iv) details concerning your contacts with the MS Service Centre; (v) other information which the MS Service Centre considers relevant, including information about participation in clinical trials, complaints, side effects, and requests for information and services; (vi) information about your attitude to your disease, treatment expectations, and preferred channels of communication; and (vii) your feedback in terms of level of satisfaction with the programme. (III) To provide the programme, your data will be collected, processed and used on the basis of your consent to (i) provide support and assistance to you during your treatment in person or on the phone; (ii) contact you to check your satisfaction and expectations regarding the treatment method, and for further counselling; (iii) evaluate and continuously improve the programme, and (iv) perform all other services that are part of the programme.

All data concerning you will be stored in a computer database. The information in the computer database is accessible only to employees who are involved in your care (such as nurses, MS Service Centre staff and programme managers) or who are in charge of database administration and support. Your data will be stored with your personal identifiers for as long as is required for your participation in the programme or for as long as is lawful for other purposes. Biogen and its service provider will use appropriate safeguards to protect your personal data in agreement with European data privacy legislation.

Sharing your data and international data transfers
Your doctor will be informed about side effects or a pregnancy only with your prior consent. However, if you use the assistance of a nurse for injection therapy, you permit Audimedes to inform your doctor that you have requested patient training.

As a general rule, Biogen will only use data for evaluation and continuous improvement of the programme that cannot be used to identify you directly (no names or contact details, for instance). This data may also be used for scientific purposes and publications. However, Biogen is required by law to comply with official provisions on drug safety monitoring and on reporting side effects. If side effects occur during your treatment or you become pregnant, Audimedes will send Biogen the relevant further details including your initials, date of birth and gender. This means transfer to other countries, including countries outside the European Economic Area (EEA). Biogen will implement EU Standard Contractual Clauses or equivalent safeguards to ensure that your data are properly protected when transferred to such countries. At your request, Biogen will provide a full list of the recipients of your personal data and/or additional information on any data transfer contracts concluded with non-EEA recipients.

Your rights
You can (i) request information regarding your personal data at any time and, if the legal requirements apply, have data rectified, blocked or erased, or exercise your right to restriction of processing, to object to processing, and to data portability; and (ii) withdraw your consent to the collection, processing and use of your data, in which case however it will no longer be possible to offer you the services of the programme. Withdrawal of your consent does not affect the lawfulness of processing based on consent that took place before that consent was withdrawn.

You can exercise your rights by contacting Audimedes. Audimedes can ask you for proper identification. If you believe it is necessary, you can lodge a complaint with the competent data protection authority.

Contact details
In line with European data privacy legislation, the person responsible for processing and protecting your data is the data controller. Biogen is the controller with regard to the processing of your data in the programme. Biogen has no access to data that could be used to identify you directly, but if you have questions of a general nature about data privacy at Biogen, you are welcome to contact the Biogen Data Protection Officer at any time (email address: privacy@biogen.com). Direct processing of your data will be contracted to the designated service provider, Audimedes. Please contact Audimedes in the first instance with any questions about your participation in the programme.

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